

## **INTERPROFESSIONAL REFLECTIVE QUESTIONS**

The following questions can be used to stimulate interprofessional learning either online or during face-to-face discussions.

#### **GENERAL COLLABORATION**

- How were the interprofessional competencies exemplified in your group?
  (Present the National Interprofessional Competency Framework so learners are familiar with it)
- 2. What are your opportunities for collaboration and how might this learning activity impact these opportunities?
- 3. How were your assumptions and expectations challenged in this learning process?
- 4. How has your collaborative practice changed, or how will it change, based on your participation in this learning process?

#### INTERPROFESSIONAL COMMUNICATION

- 1. How effective was your team's communication? How did you assess the effectiveness?
- 2. How did the information being exchanged influence your communication?
- 3. How well did your team members listen to each other?
- 4. What was your process for communicating and providing feedback?
- 5. What are some of the differences in language among the professional disciplines with which you work?
- 6. Think about any recent mix-ups or misunderstanding you have had in communicating with someone.
  - a. Who was the main sender?
  - b. Who was the main receiver?
  - c. What was the misunderstanding?
  - d. Why did it happen?
  - e. What early experiences influenced your professional culture?
  - f. How has this affected your interactions with other professions?

# PATIENT/CLIENT/FAMILY/COMMUNITY-CENTRED CARE

- 1. How is patient information shared across the continuum of care among relevant providers?
- 2. How does the team provide equitable access for clients/patients to information and care?
- 3. How does your team ensure that the language used is easy for patients to understand?
- 4. How did your team negotiate a common goal with the client/patient?
- 5. What are the most important pieces of information the patient needs, from your perspective? Does this differ from the patient's perspective? If so, how do you address this?
- 6. How do you find out the best format to provide the patient with the right information?
- 7. How did your team's decisions incorporate an understanding of the patient's values?
- 8. What does the concept of partnership (with patients) mean to you?
- 9. What are some patient safety issues that need to be addressed by the team?
- 10. How do you support your patients to set and achieve their goals?
- 11. What processes do you have in place in your own setting to include the patient and family in the decision-making process?
- 12. Do you currently include patients and their families in your team meetings?
- 13. What challenges have you faced? When has it been successful? When has it been unsuccessful?



## **INTERPROFESSIONAL REFLECTIVE QUESTIONS**

#### **ROLE CLARIFICATION**

- 1. Which professions need to be involved in this situation? Who is missing and why?
- 2. What are the unique knowledge/skills that each provider brings to the table?
- 3. What is some of the discipline specific jargon that different team members used?
- 4. What are some of the similarities/differences between and among functions of the different professions?
- 5. What are the treatment values and priorities each provider brings to patient care?
- 6. How do you negotiate any role overlap amongst the professions?
- 7. What stereotypes do you have about other health professions?

#### **TEAM FUNCTIONING**

- 1. What are the interprofessional dynamics of the group?
- 2. How do team members demonstrate commitment to the team?
- 3. How does the team work towards improved team dynamics?
- 4. How did your team make decisions?
- 5. What types of decisions did your team make?
- 6. What strategies are important for coping with uncertainty and change?
- 7. Who is on your team?
  - a. Which professions are represented?
  - b. Who is your client population?
  - c. Based on your patient population, who might be missing from your team?

## **CONFLICT RESOLUTION**

- 1. What are the circumstances in the team in which conflict is more likely to arise?
- 2. How did your group manage conflict?
- 3. What were some of the negative outcomes of conflict in your group?
- 4. What were some of the positive outcomes of conflict in your group?
- 5. What is your personal conflict management style? How does it compare to that of others?
- 6. What attitudes are necessary to tolerate difference, miscommunication and perceived shortcomings in others?
- 7. What causes conflict?
- 8. How is interprofessional conflict unique?

## **COLLABORATIVE LEADERSHIP**

- 1. How do you reflect upon your own emotions in your interactions with others?
- 2. How did you encourage emerging leadership roles for different team members?
- 3. How did you ensure all team members engaged equally?
- 4. Did you have a group leader? How did the leader emerge?
- 5. Which leadership roles rotated among members?
- 6. How did you encourage collaboration in your group?
- 7. How is collaborative leadership different to traditional leadership?
- 8. What kind of leader are you? (think about both formal and informal leadership)